

BEFORE
THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA
DOCKET NO. 2020-139-T

**Application of FCF moving & Storage, LLC
dba Good Greek Moving & Storage for a
Class E (Household Goods) Certificate of
Public Convenience and Necessity for
Operation of a Motor Vehicle Carrier**

**PREFILED DIRECT
TESTIMONY
OF FRANK FATIGATI**

1 **Q. Please state your name, employer, and business address.**

2 **A. My name is Frank Fatigati. I am the sole member of Applicant, FCF moving & Storage,**
3 **LLC dba Good Greek Moving & Storage (“Good Greek” or “Applicant”) located at 3303 North**
4 **Industrial Drive, Simpsonville, South Carolina (29681).**

5 **Q. What is the purpose of your testimony?**

6 **A. I am testifying in support of Applicant’s Application for a Class E Certificate of Public**
7 **Convenience and Necessity with statewide authority.**

8 **Q. Is Applicant organized to transact business in the State of South Carolina?**

9 **A. Yes, Applicant is a South Carolina Limited Liability Company established on February 14,**
10 **2020. A copy of a certificate of good standing was filed with Applicant’s’ application, and the**
11 **company remains in good standing.**

12 **Q. How did you become associated with Applicant?**

13 **A. Good Greek will be the South Carolina branch of Good Greek Moving & Storage, a moving**
14 **company in West Palm & Tampa, Florida. The Florida company’s Chief Executive Officer, Spero**
15 **Georgedakis entrusted me with opening a location in Greenville. Good Greek has provided**

1 moving services in Florida for over twenty years and is the mover for well know organizations
2 such as the Miami Dolphins, the University of Florida, and the Miami Heat.

3 **Q. Please tell the Commission about your education and work history?**

4 A. I have worked in the moving industry for 30 years. I have owned 9 moving companies prior to
5 this one. I am a high school graduate.

6 **Q. Please describe the services Good Greek wants to provide.**

7 A. Good Greek will provide all services associated with household goods moving such as
8 packing, unpacking, and physical labor.

9 **Q. How employees will Good Greek have?**

10 A. Good Greek will initially have 15 employees.

11 **Q. How will you train your employees?**

12 A. We have a training facility in FL called Super Hero moving Academy and I intend on
13 having Carlos the instructor to come to Greenville and perform a 2 week class initially. After that
14 I will appoint one of our seasoned professional movers to continue the training class. This program
15 allows us to train our staff the right way and not inherit bad habits.

16 **Q. Does Good Greek own or lease any vehicles?**

17 A. Yes, Good Greek has purchased three 2020 International MV607 trucks.

18 **Q. Does Good Greek plan to acquire other vehicles?**

19 A. Yes, when the appropriate time in hand.

20 **Q. Is Good Greek be insured?**

21 A. Yes, Good Greek has \$1,000,000 in vehicle liability coverage and \$100,000 in cargo
22 coverage. We also have general commercial liability coverage and warehouse cargo coverage.

23

1 **Q. Has Good Greek submitted a tariff?**

2 **A. Yes. Good Greek has submitted a tariff.**

3 **Q. How will you quote the cost of a move to a customer?**

4 **A. Good Greek will only provide an estimated cost of a move; not a fixed price. Our quotes**
5 **are based upon square footage, moving experience and what clients convey they need moved. On-**
6 **site estimates will be performed if deemed necessary.**

7 **Q. Does Good Greek have a Bill of Lading?**

8 **A. Yes, I've attached a copy of a Bill of Lading form to my testimony as Exhibit A. Good**
9 **Greek is requesting the Commission's approval to use an electronic Bill of Lading. I understand**
10 **that an electronic bill of lading has been approved in other case. Our customers will receive the**
11 **electronic bill of lading by text or email after it is filled out, and we will provide a paper copy of**
12 **the Bill of Lading upon request. The Bills of Lading will be sequentially numbered and meet all**
13 **other requirements of S.C. Code Reg. 103-159, and ORS will have immediate access to our**
14 **database when it audits our records.**

15 **Q. Will Good Greek provide a Bill of Lading for each move it conducts?**

16 **A. Yes.**

17 **Q. Why do you believe there is a need for Good Greek's services in South Carolina?**

18 **A. Despite the COVID 19 pandemic, South Carolina issued 2,717 new residential housing**
19 **permits in April of this year.¹ While these are fewer housing permits than a year ago, people are**
20 **still building and moving into houses. Over the long term, our state's population has grown**
21 **significantly. The United States Census Bureau estimates South Carolina grew by 11.3% to over**

1

https://www.richmondfed.org/~media/richmondfedorg/research/regional_economy/reports/snapshot/pdf/snapshot_sc.pdf

1 5 million people between April 1, 2010 and July 1, 2019. Four cities in Greenville County—
2 Fountain Inn, Simpsonville, Greer, and Traveler's Rest—are among the top 25 fastest growing in
3 the country.² These numbers suggest that demand for qualified movers will be strong.³

4 **Q. How will Good Greek reach its customers?**

5 A. We plan to market Good Greek with media, radio, billboards, and Google. We also intend
6 to create relationships with several realtors.

7 **Q. Is Good Greek financially able to provide service to the public?**

8 A. Yes. As shown on our application, Good Greek is financially viable.

9 **Q. Are there any outstanding court orders or judgments against Good Greek or you,**
10 **personally?**

11 A. No.

12 **Q. Are you aware of any complaints filed against Good Greek or you with the Better**
13 **Business Bureau, the Chamber of Commerce, or any state or municipal court or agency?**

14 A. No.

15 **Q. Has Good Greek, or you, ever been convicted of a crime?**

16 A. No.

17 **Q. Are you familiar with, and do you agree to comply with, the statutes and regulations**
18 **that govern the operation of intrastate household goods movers in South Carolina?**

19 A. Yes, and Good Greek will comply with them.

20 **Q. Have you published a notice of Good Greek's application?**

² "4 Greenville County cities among fastest growing places in SC, per new census estimates"
<https://www.greenvilleonline.com/story/news/local/2019/06/03/greenville-sc-population-growth-census-data-shows-rate-compared-to-state/1269128001/>

³ See U.S. Census Bureau Quick Facts, South Carolina, www.census.gov/quickfacts/sc.

1 A. Yes. A notice of Good Greek's application was published in *The Post and Courier* on June
2 6, 2020, and an affidavit of publication has been filed with the Commission.

3 **Q. What is Good Greek's plan for the next five years?**

4 A. We will grow by adhering to our company motto: "to provide the best move ever,
5 guaranteed!". Each customer will receive a Customer Satisfaction Survey ("Exhibit C") evaluating
6 our performance. Our commitment to quality assurance will allow the business to grow. Good
7 Greek is already well equipped with three trucks and will be able to meet immediate demand. We
8 will add employees and new locations as business grows.

9 **Q. Does Good Greek have a website or Facebook page?**

10 A. Yes, it is <https://greekmoving.com/movers-greenville-sc>.

11 **Q. Does this conclude your testimony?**

12 A. Yes.

EXHIBIT A

MOVING & STORAGE3303 N Industrial Drive
Simpsonville SC 29681

864.641.1444

**BILL OF LADING
CONTRACT FOR SERVICES**

Local | Long Distance | Commercial | Residential

GOOD GREEK MOVING & STORAGE is Registered with the state of South Carolina as a Mover.

ORIGINNAME Frank Fatigati
ADDRESS _____
CITY, ST, ZIP Simpsonville SC 29681
PHONE _____**DESTINATION**NAME Frank Fatigati
ADDRESS _____
CITY, ST, ZIP Simpsonville SC 29681
PHONE _____CID # 81332PACKING DATE
6/1/2020PICKUP DATE(S)
6/1/2020

DELIVERY DATE

ESTIMATE DATE
6/6/2020

VAN NO./DRIVER

EXTRA STOPADDRESS None

CITY, ST, ZIP _____

ATTENTION _____

TIME BASIS AND SERVICESMOVING RATE: 1 VANS 2 MEN @ \$ 120 PER HOUR

TIME RECORD (WORKING TIME)

TOTAL WORKING HOURS

START _____ AM _____ PM _____ SHIPPER'S INITIALS

FINISH _____ AM _____ PM _____ SHIPPER'S INITIALS

TIME OFF _____

MOVING _____ HOURS @ \$ 120 PER HOUROVERTIME _____ HOURS @ \$ 180 PER HOURTRAVEL TIME _____ HOURS @ \$ 120 PER HOUR**TIME BASIS AND SERVICES**

RATE CHARGES

TRANSPORTATION EST. WEIGHT _____

STORAGE FROM: _____ TO _____

STORAGE RATE _____

HANDLING INTO WAREHOUSE _____

HANDLING OUT OF WAREHOUSE _____

DIRECT SERVICE (Guaranteed Delivery Date) _____

FLEXIBLE SERVICE (Flexible Delivery Date) _____

EXTRA PICK UP OR DELIVERY _____

HOURLY RATE _____ \$ 120

FUEL _____ %

PACKING/PACKING MATERIAL _____

OTHER _____

DEPOSIT _____

TOTAL ESTIMATED COST OF SERVICE: \$

BALANCE DUE \$0**CUSTOMER'S DECLARATION OF VALUE**

THIS IS A TARIFF LEVEL OF CARRIER LIABILITY - IT IS NOT INSURANCE

You must select, in your own handwriting, one of the following two options for your shipment. The option you select establishes your mover's maximum liability for your goods, subject to the rules contained in your mover's tariff.

OPTION 1: FULL (REPLACEMENT) VALUE PROTECTION: If any article is lost, destroyed or damaged while in your mover's custody, your mover will either 1) repair the article to the extent necessary to restore it to the same condition as when it was received by your mover, or pay you the cost of such repairs, or 2) replace the article with an article of like kind and quality, or pay you for the cost of such replacement. An additional charge applies for the option.

To select Option 1, you must write, on the line below, either a lump sum dollar amount for the value of your shipment that may not be less than \$5000, or an amount per pound that may not be less than \$4.00 () per pound, whichever is greater.

The value of my shipment is:

You must also select one of the following deductible amounts that will apply for your shipment.

No Deductible () Initial \$250 Deductible () Initial

\$500 Deductible () Initial

OPTION 2: Released Value of 60 Cents Per Pound Per Article: If any article is lost, destroyed or damaged while in your mover's custody, your mover's liability is limited to the actual weight of the lost, destroyed or damaged article multiplied by 60 cents per pound per article. This is the basic liability level and is provided at no charge. It is considerably less than the average value of household goods.

To select Option 2, you must write on the line below,

The value of my shipment is: 60 cents per pound

Your signature is required here: I acknowledge that I have 1) declared a value for my shipment and selected a deductible amount, if appropriate, and 2) received and read a copy of the "Your Rights and Responsibilities When You Move" brochure explaining these provisions.

Customer's Signature _____ Date _____

PAYMENT

The estimated charges must be paid in full prior to delivery by either of the following forms of payment (1) cash, or (2) Visa, MasterCard, Discover, American Express. Arrangements to use a credit card must be made prior to the move date and the cardholder must be present for authorization.

WE DO NOT ACCEPT CHECKS**PLEASE READ CAREFULLY:**

THIS BILL OF LADING/CONTRACT FOR SERVICES IS REQUIRED BY STATE STATUTE AND COUNTY ORDINANCE, WHERE APPLICABLE AND MUST INCLUDE THE TERMS AND COSTS ASSOCIATED WITH YOUR MOVE, IN ORDER FOR THE BILL OF LADING/CONTRACT FOR SERVICE TO BE ACCURATE, YOU MUST DISCLOSE ALL INFORMATION RELEVANT TO THE MOVER, A MOVER IS REQUIRED TO RELINQUISH POSSESSION OF YOUR GOODS AND COMPLETE YOUR MOVE UPON PAYMENT OF THE CHARGES INCLUDED IN THE SOUTH CAROLINA ESTIMATED COSTS OF SERVICES AND ANY ADDENDUM THERETO.

ACCEPTED FOR COMPANY: By _____

CUSTOMER: Please read the front and reverse side for terms and conditions covering this Bill of Lading/Contract for Services.

Signature, owner of Authorized Agent: _____ DATE _____

AT ORIGIN: Signature, owner of Authorized Agent: _____ DATE _____

Driver's Signature _____ DATE _____

AT DELIVERY: Signature, owner of Authorized Agent: _____ DATE _____

See reverse side section 6 for claims filing information.

EXHIBIT B

**FCF Moving & Storage LLC dba Good Greek Moving & Storage
TARIFF NO. 01**

**FCF Moving & Storage LLC dba Good Greek Moving & Storage
MOTOR FREIGHT TARIFF NO. 01**

JOINT AND LOCAL RATES

APPLYING ON

HOUSEHOLD GOODS

**TARIFF HAVING ORIGIN, DESTINATION AND ENTIRE
TRANSPORTATION WITHIN THE STATE OF SOUTH CAROLINA**

HOUSEHOLD GOODS TARIFF

**EFFECTIVE
6/01/2020**

ISSUED BY:

**FCF Moving & Storage LLC
FRANK FATIGATI, PRESIDENT
3303 N Industrial Dr
SIMPSONVILLE, SC 29681
PHONE 864.641-1444 FAX 864.365-6567**

FCF Moving & Storage Tariff
GENERAL RULES AND REGULATIONS

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ABBREVIATIONS AND REFERENCES

<u>Abbreviation or Reference</u>	<u>Explanation</u>
AAA	Automobile Association of America
Chg.	Charge
Cu.	Cubic
COD	Collect on Delivery
Ft.	Foot/Feet
Incl.	Inclusive
Lb.	Pounds
Min.	Minimum
MF	Motor Freight

FCF Moving & Storage Tariff

General Rules and Regulations

Governs all sections of this tariff unless otherwise provided within individual sections. Except as otherwise provided herein the rates names in this tariff include one pick-up and loading at point of origin and on delivery and unloading at point of destination.

Rule 1 GOVERNING BODY

Any dispute as to mileage shall be referred to the South Carolina Public Service Commission for determination.

Rule 2 PROPERTY SUBJECT TO UNIFORM HOUSEHOLD GOODS BILL OF LADING

- a. Unless otherwise provided, when property is transported subject to the provisions of this tariff, the acceptance and the use of the Uniform Bill of Lading as attached hereto and made a part hereof is required.

Rule 3 DECLARATION OF VALUE

- a. Shippers are required to state specifically, in writing, the agreed or declared value of the property.
- b. Valuations shall be stated in cents or dollars and cents per pound per article.
- c. If shipper declines to declare the value or agree to a released value in writing, the shipment cannot be accepted.
- d. The agreed or declared value shall be deemed to relate to all services undertaken by the carrier for its agents and to each article separately and not to the shipment as a whole, and such agreed and declared value must be entered on the Bill of Lading in the following form:

**THE AGREED OR DELCARED VALUE OF THE PROPERTY IS HEREBY SPECIFICALLY
STATE BY THE SHIPPER TO BE NOT EXCEEDING \$_____ PER POUNDS PER ARTICLE.**

- e. Shipper may declare, on specific articles, valuations in excess of value declared on the shipment; and each such article must be described and its excess declared value set forth in space provided on Bill of Lading.
- f. Carrier may provide replacement cost coverage at an additional cost.

Rule 4 BASIS OF WEIGHT

- a. The tare weight of each vehicle used in the transportation of household goods shall be determined by having it weighed prior to the transportation of each shipment, without the crew thereon, by a certified weigh master or on a certified scale, and when so weighed the gasoline tank on each such vehicle shall be full and the vehicle shall contain all blankets, pads chains, dollies, had trucks, and other equipment needed in the transportation of such shipment. Each

carrier shall retain in the vehicle subject to inspection, a weigh master's certificate of weight tickets as each such vehicle showing the tare weight, a date weighed, and a list of such equipment.

- b. After the vehicle has been loaded it shall be weighed, without the crew thereon, prior to delivery of the shipment and the net weight shall be determined by deducting the tare weight from the loaded weight, except that in instances where no adequate scale is located at origin or at any point within a radius of ten (10) miles thereof, a constructive weight, based on seven (7) pounds per cubic foot of property loaded van space, may be used. The gross weight, tare weight, and net weight, or the constructive weight, shall be shown on the Bill of Lading and Freight Bill.
- c. In the transportation of part loads this rule shall apply in all respects except that the gross weight of a vehicle containing one or more part subsequently loaded thereon, and a part load for any one shipper, not exceeding one thousand (1,000) pounds, may be weighed on a certified scale prior to being loaded on a vehicle, such part load to be accompanied by a weight ticket evidencing such weighing.
- d. All tare, gross, actual or constructive weights, shall be properly certified to, by the person or persons who ascertain such weights.

Rule 5 EXPEDITED SERVICE

- a. Expedited Service as used herein means tendering delivery of shipment less than five thousand (5,000) pounds on or before a specific date.
- b. Subject to the availability of equipment for the particular service desired, shippers may obtain expedited service on a shipment of less than five thousand (5,000) pounds and transportation charges shall be computed on the basis of five thousand (5,000) pounds and tariff rates applicable to five thousand (5,000) pounds. The carrier shall not be required to provide exclusive use of vehicle under this paragraph. For exclusive use of vehicle refer to paragraph three (3) of this item.

Bill of Lading and Freight Bill to be marked or stamped:

EXPEDITED SERVICE ORDERED BY SHIPPER
SHIPMENT MOVING AT WEIGHT
ACTUAL WEIGHT
DATE AND HOUR OF LOADING
DELIVERY (TENDER) ON OR BEFORE

POUNDS
POUNDS
DATE & TIME
DATE

- c. Except in case of the fault of the shipper, in the event the shipment is not tendered for delivery on or before the delivery date, this item shall not apply. In such case, the charges for the shipment shall be subject to all other applicable rules and provisions of this tariff.
- d. Subject to the availability of equipment for the particular service desired, a shipment, the displacement of which completely occupies the loading space of a single vehicle, or the peculiar character of which otherwise prevents its transportation with other shipment on the same vehicle will be accepted at charges computes on the actual weight subject to a minimum weight based on 7 (seven) pounds per cubic foot of total vehicle space.

Bill of Lading and Freight Bill to be marked or stamped;

COMPLETE OCCUPANCY OF SINGLE VEHICLE ORDERED BY SHIPPER
SHIPMENT MOVING AT A WEIGHT OF _____ POUNDS
ACTUAL WEIGHT _____ POUNDS

- e. Subject to the availability of equipment for the particular service required, a shipper may obtain the exclusive use of a single vehicle by accepting charges for the full capacity of such vehicle, such charges to be based on actual weight subject to a minimum weight based on 7 (seven) pounds per cubic foot of total vehicle space.

Bill of Lading and Freight Bill to be marked or stamped:

**EXCLUSIVE USE OF A SINGLE VEHICLE ORDERED BY SHIPPER
SHIPMENT MOVING AT WEIGHT OF _____ POUNDS
ACTUAL WEIGHT _____ POUNDS**

- f. Subject to availability of equipment, shipper may reserve a portion of the capacity of a vehicle by ordering a specific quantity of space, in units of 100 (one hundred) cubic feet. And accepting transportation charges based on actual weight of shipment subject to minimum transportation charges as follows:

200 cubic feet or fewer	1,400 pounds
More than 300 cubic feet	700 pounds per 100 cubic feet units ordered

Bill of Lading or Freight Bill to be marked or stamped:

SPACE RESERVATION _____ CU. FT. ORDERED

- g. Expedited Service, Exclusive Use of Vehicle, or Space Reservation for a portion of a vehicle, will be furnished by carrier only when shipper or his agent request such service in writing or signed Bill of Lading, indicating that such specific service was ordered.

Note: All shipments subject to weighing provisions as provided in Rule 4.

Rule 6 **EXTRA PICK-UP OR DELIVERY**

Subject to Rule 7 portions of a shipment may be picked-up at one or more places en route between origin and destination. Charges will be for the total weight or entire shipment for total distance from farthest point origin to ultimate destination. The total charges for picked-up or delivered portions shall not, in any case exceed the total charges as would apply if computed to each portion as a separate shipment. A charge for each extra pick-up or delivery will apply, (see Item 120 for application).

Rule 7 **CONSOLIDATED SHIPMENTS**

- a. Property of two or more families or establishments located at different addresses will not be accepted for transportation as a single shipment. Such property must be handled from each address as a separate shipment on a separate Bill of Lading.
- b. The name of only one shipper and one consignee shall appear on one Bill of Lading, but the Bill of Lading may also specify the name of a party to notify of the arrival of the shipment at destination.

Rule 8 **LOADING AND UNLOADING**

Except as otherwise provided herein, if shipment is delivered to or picked-up at a warehouse, the rates for transportation include only the unloading or loading at door, platform, or other point convenient or accessible to the vehicle.

Rule 9 VALUATION CHARGES (SUBJECT TO RULE 3)

VALUATION CHARGES provided for in this item, WILL APPLY UNLESS SHIPPER EXPRESSLY RELEASES THE SHIPMENT TO A VALUE NOT TO EXCEED SIXTY (60) CENTS PER POUND PER ARTICLE.

1. On shipments declared or deemed released to a value equal to or exceeding \$1.25 time the actual total weight (in pounds) of the shipment, the following valuation charges will apply:
 - a) ON ALL SHIPMENTS WITH A RELEASE VALUE - For each \$100.00 or fraction thereof, of released value or declared value – .90 per \$100.00.
 - b) ON ALL SHIPMENTS WITH REPLACEMENT COVERAGE - Rates available from individual carrier as stated in Rule 3.
2. ON SHIPMENTS OR PORTIONS THEREOF WHICH ALSO INVOLVE STORAGE-IN-TRANSIT, the following additional valuation charges will apply:
 - a) OR EACH STORAGE period of 30 (thirty) days or fraction thereof, the additional valuation rate of 15 (fifteen) percent of applicable STORAGE-IN-TRANSIT rate provided for the RULE 3 AND 17.

NOTE: If the shipper wished to avoid these additional charges, he must agree that if any articles are lost or damaged, the carrier's liability will not exceed 60 (sixty) cents per pound for the actual weight for any lost or damaged article or articles in the shipment.

Rule 10 MARKING AND PACKING

- a. Articles of fragile or breakable nature must be properly packed.
- b. Packages containing fragile articles or articles consisting wholly or in part of glass when packed by the shipper or his agent, must be marked by plain and distinct letters, designating the fragile character or contents.
- c. When the articles of furniture, consisting wholly or in part of glass is covered or wrapped by the shipper or his agents, such articles shall be wrapped in a manner to clearly expose glass surfaces or glass portions.
- d. When articles are improperly packed, crated or boxed and by reason thereof the contents are more susceptible to damage carrier will arrange to have such articles properly packed at charges as shown in this tariff.

Rule 11 COMPLETE ARTICLE (Defined)

Each shipping piece or package and contents thereof shall constitute an article. The total component parts of any article taken apart or knocked down for handling or loading in vehicle shall constitute an article.

Rule 12 ARTICLES OF HIGH OR EXTRAORDINARY VALUE

Unless otherwise provided, the following property will not be accepted for Shipment: Bank bills, coins or currency, deeds, notes, drafts or valuable papers of any kind, jewelry, postage stamps, stamp collections, revenue stamps, redeemable trading stamps, letters or

packets of letters, precious stones, or article or peculiarly inherent or extraordinary value; precious metals or articles manufactured there from. Should such articles come into the possession of the carrier with or without his knowledge, responsibility for safe delivery will not be assumed.

Rule 13 ARTICLES LIABLE TO CAUSE DAMAGE

- a. Carrier will not accept for shipment property liable to impregnate or otherwise damage equipment or other property.
- b. The carrier will not accept for shipment articles, which cannot be taken from the premises without damage to the article or the premises.

**Rule 13a LIMITATION OF LIABILITY ON READY TO ASSEMBLE FURNITURE
(Made from Press board, particle board and engineered wood)**

- a. Ready to assemble furniture is defined as meaning furniture manufactured from pressboard, particle board, engineered wood or similar materials which is shipped from the manufacturer in the knocked down "KD" or knocked down flat "KDF" condition to be assembled by the retail store, reseller or end user. Most is not designed with the extra wood structural pieces to adequately brace the unit for movement out of or into a residence, nor the normal truck vibration, even in air-ride trailers. It is not constructed to withstand the normal stress of a move as an assembled unit. Assembly instructions frequently suggest that the connecting hardware pieces be glued in place. This does not significantly improve the structural integrity of the pieces, but does make disassembly impossible without creating substantial, un-repairable damage.
- b. When a shipper elects to ship an article as defined above, and notwithstanding the language contained in the 'Notice' below, in no case shall the liability of the carrier exceed \$0.30 (thirty cents) per pound per article or \$50.00 (fifty dollars) per article, whichever is greater.
- c. Prior to the movement of a shipment of household goods/office furniture, the carrier shall give the shipper a notice containing the language outlined below and receive back the original signed copy.

NOTICE

**LIMITATION OF LIABILITY ON
PRESSBOARD, PARTICLE BOARD and/or
ENGINEERED WOOD FURNITURE**

Furniture manufactured from pressboard, particleboard and/or engineered wood is designed to go into a box from the manufacturer to the retailer and then to the end user unassembled. It is not constructed to withstand the normal stress of a move as an assembled unit. Most is not designed with the extra wood structural pieces to adequately brace the unit for movement out of or into a residence, nor the normal truck vibration even in air-ride trailers. Usually chips or dents are not repairable. Surface impressions can be made on the furniture when writing on a single piece of paper. Assembly instructions frequently suggest that the connecting hardware pieces be glued in place. This does not significantly improve the structural integrity of the pieces, but does make disassembly impossible without creating substantial, un-repairable damage.

Option 1 – I/we choose to disassemble all pressboard, particleboard and/or engineered wood furniture prior to the move. I/we assume all responsibility for damage to the pressboard, particleboard and/or engineered wood furniture, which may occur during the disassembly of the furniture.

Option 2 – I/we have engaged the services of another individual or company to disassemble all pressboard, particleboard and/or engineered wood furniture prior to the move. I/we assume all responsibility for damage, which may occur to the pressboard, particleboard and/or engineered wood furniture during the disassembly of the unit(s).

Option 3 – I/we am/are tendering furniture constructed of pressboard, particleboard and/or engineered wood furniture fully assembled as part of our move. I/we understand that any claim for damage to the pressboard, particle board and/or engineered wood furniture may be denied due to inherent vice, based upon the fact that fully assembled pressboard, particle board and/or engineered wood furniture is inherently susceptible to damage as outlined above.

Shipper, owner or consignee must select option 1, 2 or 3.

Shipper, owner or consignee

Date

Rule 14 INSPECTION OF ARTICLES

When carrier or his agent believes it is necessary that the contents or packages be inspected, he shall make or cause such inspection to be made or require other sufficient evidence to determine the actual character of the property.

Rule 15 HANDLING OF HEAVY ARTICLES

Except as otherwise specifically provided in this tariff, or as amended, the services covered by this tariff do not include the handling, loading or unloading of any single article weighing 600 (six hundred) pounds or more except pianos. The extra handling, loading, or unloading in every instance must be provided by the shipper or if the carrier has additional personnel and equipment available, such extra services upon such articles must be securely braced and blocked, and when such bracing or blocking require material not forming part of the regular equipment of the vehicle, or extra labor, such material must be furnished by the shipper. (Subject to Item 100)

Rule 16 STORAGE-IN-TRANSIT

1. STORAGE-IN-TRANSIT of household goods is the holding of a shipment in the warehouse of carrier or carrier's agent for storage pending further transportation. This service will be performed only upon request of shipper and subject to the following provisions:
 - a. Carrier may require payment of accumulated transportation and accessorial charges when transit shipment is delivered to temporary storage warehouse.
2. Shipments moving under this rule may be stored in transit only once and for a period not to exceed 180 (one hundred eighty) days from date of delivery to warehouse. When instructions for further transportations are not given prior to the expiration of 180 (one hundred eighty) day

period, the in-transit character of the shipment will cease and the warehouse shall be considered the final destination of the shipment. When shipment remains in storage after the expiration of the 180 (one hundred eighty) days all accumulated transportation or accessorial charges must be paid unless previously collected in accordance with paragraph (a).

3. If the STORAGE-IN-TRANSIT warehouse is located in neither original point of origin or final destination of shipment, transportation charges shall be assessed upon the basis of applicable rate published in tariff from initial point of pick-up to STORAGE-IN-TRANSIT warehouse, plus applicable rate in tariff from STORAGE-IN-TRANSIT warehouse to point of final destination.
4. Pick-up and delivery transportation rate on STORAGE-IN-TRANSIT shipments (subject to 1,000 pound minimum) via:

WEIGHT GROUP	PER CWT. CHARGE	BREAKPOINT
0 - 2000 POUNDS*	\$25.00	1668
2,001 - 3,999	\$20.50	3810
4,000 LBS OR MORE	\$17.00	

* When point of pick-up or delivery and warehouse are both located within same municipality or within a distance of 120 (one hundred-twenty) miles or less. Pick-up and delivery charges on shipments traveling 121 (one hundred twenty-one) miles or more between points of origin or destination and warehouse, apply transportation rate stipulated in transportation rate schedule.

5. In addition to applicable transportation rate and accessorial charges the following storage charges shall be assessed on shipments handled under the provision of this rule: **\$6.80** per 100 pounds for each 30 (thirty) days or fraction thereof, subject to a minimum charge based on 2,000 (two thousand) pounds per shipment.
6. Shipper or owner upon proper notice in writing to carrier before shipment is removed from STORAGE-IN-TRANSIT warehouse and prior to expiration of 180 (one hundred eighty) days storage period provided herein may change final destination originally shown on BILL OF LADING.
7. When a shipment is stored in transit under the provisions of this rule the carrier shall promptly furnish the shipper:
 - a. An itemized list of all articles stored showing the conditions when received in the warehouse, such list to make a reference by number or otherwise to the BILL OF LADING covering the shipment.
 - b. An itemized list of all articles stored showing condition when removed from the warehouse, such list to make reference by number or otherwise to the BILL OF LADING covering said shipment.
 - c. The dates on which shipment was received at and removed from STORAGE-IN-TRANSIT warehouse.
 - d. The dates when all charges were paid.
8. A warehouse handling charge of **\$7.40** per 100 pounds, subject to a minimum charge based on 2,000 (two thousand) pounds per shipment, shall apply on all STORAGE-IN-TRANSIT shipments, such charges to be assessed only once except as noted in Rule 17.

Rule 17 ATTEMPTED DELIVERY

1. Compensation to the carriers for attempted delivery to residence from STORAGE-IN-TRANSIT when failure to deliver is not the fault of carrier, will be as follows:
 - a. Mileage from warehouse to residence: If total mileage is 30 (thirty) miles or less, pick-up or delivery transportation rates on STORAGE-IN-TRANSIT shipments will apply.
 - b. If total mileage is greater than 30 (thirty) miles, the transportation rate in the applicable line-haul rate table will apply.
 - c. Warehouse Handling: A second warehouse handling charge will apply if the shipment is again placed into STORAGE-IN-TRANSIT. **NOTE:** If the shipment remains on the vehicle until delivery, this additional warehouse handling charge will not apply.
 - d. Waiting Time: The provisions of Item 150 will apply if carrier is required to wait at residence.
 - e. STORAGE-IN-TRANSIT: If property is again placed into STORAGE-IN-TRANSIT, the same SIT control number will apply. Storage charges will continue at the additional monthly rate.

Rule 18 SHIPMENTS ON TOUR

One or more articles making up a shipment intended for the use of display at various points or places when shipments require the exclusive use of a vehicle to transport such property, and which requires the carrier to allow for delay necessary for shipper to use or display the property before reloading and moving to next point or place scheduled for such use. If display, shall constitute a combination of charges between each stopping point at the rates as would ordinarily apply on a completed shipment between such points. If display, shall constitute a combination of charges between each stopping point, the rates that would ordinarily apply on a completed shipment between such points shall be used.

Rule 19 CLAIMS

- a. Any claim for loss, damage, or overcharge shall be in writing and shall be accompanied by original paid BILL OF TRANSPORTATION and original BILL OF LADING, if not previously surrendered to carrier. Carrier may require certified or sworn statement of claim.
- b. Carrier shall be immediately notified of all claims for concealed damage and shall be given reasonable opportunity to inspect alleged damage in original package.
- c. All claims must be received by the carrier within 30 (Thirty) days from date of delivery by said carrier.

Rule 20 PAYMENTS

- a. The carrier will not deliver or relinquish possessions of any property transported by it until tariff rates and charges thereon have been paid in cash, money order, or certified check, except where other satisfactory arrangements have been made between the carrier and the consignor or consignee.
- b. Nothing herein shall limit the right of the carrier to require, at time of or before shipment, the prepayment in part or in full or guarantee of the charges.
- c. Subject to the foregoing paragraphs, provision for payment of charges on STORAGE-IN-TRANSIT shipments is contained in Rule 16.
- d. The free credit period shall extend 7 (seven) days, excluding Saturdays, Sundays and legal holidays, in case of dispute as to the time of mailing, the postmark shall be accepted as showing such item.
- e. When carrier's bill has not been paid within the free credit period, credit shall automatically be extended to a total of 30 (thirty) calendar days, which shall include the free credit period, and shipper will be assessed a service charge by the carrier equal to one and a half percent of the amount of the carrier's bill, subject to a \$17.65 minimum charge to such extension of the credit.
- f. Carrier's bill will state separately, the total charges due during both the free credit period and the extended credit period.

Rule 21 DISPOSITION OF FRACTIONS

Unless otherwise provided, to dispose of fractions in computing a charge, rates will be rounded to the nearest dollar.

Rule 22 HOURLY RATES

Charges based on time shall be computed by multiplying the hourly rate by the time involved. Fractions of an hour will be disposed of as follows: Where the time involved is less than 15 (fifteen) minutes the charge shall be for one quarter of an hour. When in excess of 15 (fifteen) minutes but not more than 30 (thirty) minutes charge for one-half hour. When in excess of 30 (thirty) minutes but not more than 45 (forty-five) minutes charge for three-quarters of an hour. When in excess of 45 (forty-five) minutes charge for one hour.

Rule 23 COMPUTING CHARGES

Unless otherwise provided herein where rates are stated in amounts per hundred pounds charges shall be computed by multiplying the total weight involved by the rate shown for a hundred pounds.

Rule 24 ALTERNATE CHARGES

The total transportation charge on any shipment shall not exceed the charge as would apply on the same shipment under the next greater unit of weight at rate applicable to such next greater unit of weight.

To illustrate: A shipment weighing (use lowest weight in next higher bracket):
 1,500 pounds, distance 121 miles, rate \$47.25-----\$708.75
 2,000 pounds, distance 121 miles, rate \$39.45 \$789.00

Rule 25 MINIMUM CHARGE

Except as may be otherwise specifically provided for in this tariff or as amended, a shipment weighing less than 1,000 (one thousand) pounds shall be accepted only at a weight of 2,000 (Two thousand) pounds and at the applicable rate shown for 2,000 (Two thousand) pounds.

Rule 26 REISSUED ITEMS OR PAGES

Rule 27 RE-WEIGHING AND NOTIFICATION OF CHARGE EXPENSE

The carrier, upon request of shipper may, prior to the delivery and when practical to do so, re-weigh the shipment. The charge for re-weighing, if applicable, shall be \$75.00 the net re-weigh is at least 120 (one hundred twenty) pounds less than the initial net weight, the re-weigh shall be used for determining applicable rates and charges and the re-weigh charge will not apply.

Rule 28 SERVICING SPECIAL ARTICLES

1. The transportation rates in this tariff do not include servicing or de-servicing articles or appliances such as refrigerators, deep freeze, cabinets, radios, record players, washing machines, television sets, air conditioners, and the like, which if not properly serviced, may be damaged in, or incident to, transit; nor is liability assumed for any such damage unless said articles or appliances are serviced and de-serviced as provided in (a) or (b) below.
 - a. Upon request of shipper, owner, or consignee of the goods, carrier will, subject to subsection(b) below, service such articles and appliances at origin for the additional charge of **\$20.40** per first unit; service and/or de-service each additional unit at a charge

of \$13.55; and will de-service such articles and appliances at destination for the additional charge of \$13.55 per unit. Such servicing and de-servicing does not include removal or installation of articles secured to the premises; or plumbing, electrical or carpentry services necessary to disconnect, remove, connect and install such articles and appliances.

- b. If carrier does not possess the qualified personnel to properly service and de-service articles or appliances, carrier will upon request of shipper, owner, or consignee and as agent for them, engage third persons to perform the servicing and de-servicing. When third persons are engaged by the carrier to perform any service, the carrier will not assume responsibility for their activities or conduct, amount of their charges, nor the quality or quantity of service furnished.
- c. All charges of the third persons must be paid by the shipper and are in addition to all other charges in this tariff. Such charges will be advanced by the carrier and billed as an advanced charge.

Rule 29 IMPRACTICAL PICK-UP OR DELIVERY AND AUXILIARY SERVICES

- a. It is the responsibility of the shipper to make shipment accessible to carrier or accept delivery from carrier at a point at which the road haul vehicle may be safely operated.
- b. When it is physically impossible for carrier to perform pick-up of shipment at origin address or to complete delivery of shipment at destination address with normally assigned road haul equipment, due to the structure of the building, its inaccessibility by highway, inadequate or unsafe public or private road, overhead obstructions, narrow gates, sharp turns, trees, shrubbery, the deterioration of roadway due to rain, flood, snow, or nature of an article or articles included in the shipment, the carrier shall hold itself available at point of pick-up or tender delivery at destination at the nearest point of approach to the desired location where the road haul equipment can be made safely accessible.
- c. Upon request of the shipper, consignee or owner of the goods, the carrier will use or engage smaller equipment than its normal road haul equipment or provide extra labor for the purpose, if possible of accomplishment, or transferring the shipment between the residence and the nearest point of approach by the carrier's road haul equipment. Charges for this auxiliary service to cover labor and additional vehicle (if used) will be as provided in Item 130, 135 and 150 and shall be in addition to all other transportation or accessorial charges.
- d. If the shipper does not accept the shipment at nearest point of safe approach by carrier's road haul equipment to the destination address, the carrier may place the shipment, or any part thereof not reasonably possible for delivery, in storage at the nearest available warehouse of the warehouse of the carrier, or, at the option of the carrier, in a public warehouse, subject to a lien for all lawful charges. The liability on the part of the carrier will cease when the shipment shall be considered as having been delivered.
- e. Transportation charges to cover the movement of shipment or part thereof from point which it was originally tendered to warehouse location shall be computed on basis of weight of shipment of that part of shipment stored in warehouse, subject to applicable rate as provided in tariff from point at which it was originally tendered. All accrued charges on the shipment or any part thereof shall be due and payable upon delivery of same, to the warehouse. Any subsequent movement from warehouse shall constitute a new shipment.

Rule 30 HOISTING OR LOWERING

Hoisting or lowering service will be performed only at points where carrier possesses necessary equipment and experienced personnel to perform such service. Otherwise, upon request of shipper, consignee, or owner will endeavor to arrange for qualified service, if

available, at the expense of the shipper, consignee, or owner of the goods. In such instances, the carrier will not be responsible for damage to shipment or property.

Rule 31 RIGGING SERVICE

When, because of the size of nature of the lading, it is necessary to utilize the services of a rigger, such service must be provided by the shipper, consignee, or owner of the goods. If requested by shipper, consignee or owner, carrier will, as agent for them and at their expense, arrange for such rigging service, if available, but carrier assumes no responsibility for the activities or conduct of third persons, amount of their charges nor the quality or quantity of service furnished.

Rule 32 COMMODITY DESCRIPTION

The classification of property to which rates, rules and regulations apply to that class of property designated by the Interstate Commerce Commission in Ex Parte No. MC-19 as a commodity under the following description:

- "1. **HOUSEHOLD GOODS.** *This group includes personal effects and property used or to be used in a dwelling and similar property if the transportation of such effects or property is:*
- a) *Arranged and paid for by the householder including transportation of property from a factory, or store when the property is purchased by the householder with intent to use in his or her dwelling, or*
 - b) *Arranged and paid for by another party."*

All property transported under the commodity description as set forth above shall be subject to the minimum weights, rates, and charges, as set forth in this tariff, or as amended.

RATES AND CHARGES FOR ACCESSORIAL SERVICES

ITEM NO.	SERVICE	PER	RATES
100	<u>BULKY ARTICLES, LOADING AND UNLOADING CHARGES AND WEIGHT ADDITIVES:</u> When a shipment includes bulky articles as named below, the following additional loading and unloading charge or weight additive will apply:		
	<u>LOADING AND UNLOADING CHARGES</u> include BOTH loading and unloading services and the handling and blocking of such articles and applies each time loading and unloading service is required including shipments requiring STORAGE-IN-TRANSIT (except for carriers convenience.)		
	<u>AUTOMOBILES, TRUCKS OR VANS,</u> INCLUDE dune Buggies and all terrain and specialty motor vehicles, which for the purpose of this item shall be classified as an automobile	EAC H	\$124.95
	MOTORCYCLES of 250cc and over	EAC H	\$100.00
	BOATS, CANOES, SKIFFS, LIGHT ROWBOATS, KAYAKS, SAILBOATS AND BOAT TRAILERS (see weight additives below)	EAC H	\$125.00
	FARM EQUIPMENT/IMPLEMENTS IN EXCESS OF 100 CU. FT.	EAC H	\$195.30
	TRACTORS AND RIDING MOWERS of 24 horsepower and over	EAC H	\$100.00
	TRACTORS AND RIDING MOWERS of less than 25 horsepower	EAC H	\$75.00
	SNOWMOBILES OR RIDING GOLF-CARTS	EAC H	\$100.00
	<u>TRAILERS,</u> including utility and pop-up trailers (except farm trailers in excess of 100 cu. ft) and except boat trailers, travel clamper trailer/mini-mobile homes, (see weight additives below)	EAC H	\$ 75.00
	<u>CAMPERS, UNMOUNTED ON TRUCKS,</u> designed for carriage on pick-up trucks (except travel camper trailers/mini-mobile homes (see weight additives below.	EAC H	\$179.65
	<u>CAMPERS, MOUNTED ON PICK-UP TRUCKS,</u> apply above charge for trucks (except travel camper trailer/mini-mobile homes) see weight additives below	EAC H	\$200.00
	<u>PLAYHOUSES, TOOL SHEDS, UTILITY SHEDS</u> (transported set-up, not dismantled) in excess of 100 cu. ft.	EAC H	\$127.15
	<u>BATH OR HOT TUBS, SPAS, WHIRLPOOL BATHS, JACUZZIS</u> (transported set-up, not dismantled) in excess of 100 cu. ft.	EAC H	\$150.00

	<u>SATELLITE TELEVISION/RADIO RECEIVING DISCS/DISHES, INCLUDING MOUNTS, STANDS, AND ACCESSORIAL EQUIPMENT:</u> DISC/DISH OUTSIDE DIAMETER 4 feet or less Over 4 feet to 8 feet Over 8 feet to 12 feet Over 12 feet	EAC	
		H	
		EAC	\$ 62.50
		H	\$ 93.75
		EAC	\$140.60
		H	\$218.70
		EAC	
		H	
	<u>GRANDFATHER CLOCKS</u> under 5 feet tall (transported set-up not dismantled)	EAC	\$ 50.00
		H	
	<u>WIDESCREEN TV</u> – over 40" wide	EAC	\$ 50.00
		H	

WEIGHT ADDITIVES

- When shipment includes travel camper trailers/mini-mobile homes (other than utility and pop-up trailers), airplanes, boat, light rowboat, kayak, canoe, glider (except hang glider), skiff, sailboat and/or boat trailer, the transportation charges will be based on the net scale weight of the shipment, plus a weight additive calculated in accordance with table below:

AIRPLANES OR GLIDERS (EXCEPT HANG GLIDERS)	120 POUNDS PER LINEAR FOOT OF TOTAL LENGTH OF THE FUSELAGE
CANOES, SKIFFS, LIGHT ROWBOATS AND KAYAKS 14 FEET AND OVER IN LENGTH	30 POUNDS PER LINEAR FOOT OF TOTAL LENGTH.
BOAT TRAILERS ANY LENGTH	75 POUNDS PER LINEAR FOOT OF TOTAL LENGTH.
SAILBOATS 14 FT AND OVER IN LENGTH	125 POUNDS PER LINEAR FOOT OF TOTAL LENGTH.
TRAVEL CAMPER TRAILERS/MINI MOBILE HOMES (OTHER THAN UTILITY AND POP-UP TRAILERS)	300 POUNDS PER LINEAR FOOT OF TOTAL LENGTH

- This weight additive WILL NOT APPLY to boats, canoes, skiffs, light rowboats, kayaks or sailboats of less than 14 feet in length, nor on dinghies or sculls of any size.
- When shipment contains two or more articles subject to the weight additive, the total weight additives for that shipment will be the sum of the individual additives for each bulky article calculated separately.
- In determining lengths for the purpose of this item, all fractions of a foot will be disregarded.
- The length of boats, canoes, skiffs, light rowboats, kayaks or sailboats shall be determined by the straight center line distance between the top center point of the transom and a point

perpendicular with the foremost part of the bow. Manufacturers "length overall" or "center line length" shall apply as the correct length for the purposes of this item in lieu of physical measurements by carrier.

- (e) The length of boat trailers shall be the straight center line distance from a point equal to the rearmost part of the trailer to foremost part of the trailer tongue. Manufacturers "length overall" shall apply as the correct length for the purpose of this item in lieu of physical measurement by carrier.
- (f) The bulky article charge of the weight additive WILL APPLY for the following items, tendered either whole or in a disassembled or partially disassembled condition: automobiles, trucks, vans, dune buggies, all terrain and specialty motor vehicles, motorcycles, boats canoes, skiffs, sailboats, boat trailers, tractors, riding mowers, snowmobiles, riding golf carts, trailers campers, airplanes and gliders.
- (g) To determine the cubic feet of an article, measure the greatest height, width and depth.

Fractions of a foot will be disposed of as follows: 6 inches or more will be increased to a Foot. Less than 6 inches will be dropped.

EXAMPLE: Articles greatest measurements are 9 feet 2 inches by 3 feet 7 inches by 5 feet 9 inches. Multiply 9 feet times 4 feet, times 6 feet= 216 cubic feet.

EXCEPTION: This item WILL NOT APPLY when shipper orders Exclusive Use of Vehicle under Rule 5 or to Shipments on Tour under Rule 18.

RATES AND CHARGES FOR ACCESSORIAL SERVICES

ITEM #	SERVICE	PER	RATES
105	LADEN FREEZER Handling Charge for food occupied freezers of any size. (Charges are in addition to flight carry charges.)	FLAT CHARGE	\$ 51.75
110	PACKING AND UNPACKING Rates include packing, the use of packing containers and materials from origin to destination and unpacking. Rates do not include unpacking when: <ol style="list-style-type: none"> 1) Shipper elects not to have unpacking performed and elects to retain the containers and specifically direct carrier or its agent no to perform unpacking. 2) Shipper elects not to have unpacking performed at time of delivery and specifically so directs carrier its agent. 3) Shipment is delivered to warehouse is for (except where delivery to warehouse is for STORAGE-IN-TRANSIT periods as provided in applicable rules.) 		
	BARRELS: Barrel, drum, or specially designed fiber container (for use in lieu of barrel or drum) not less than 5 cu. ft. capacity. Does not include packing paper, (box only).	EACH	\$ 15.00
	CARTONS:		
	1 ½ CU. FT. (NOT LESS THAN 200 LB TEST)	EACH	\$ 3.50
	3 CU. FT. (NOT LESS THAN 200 LB TEST)	EACH	\$4.50
	4 ½ CU. FT. (NOT LESS THAN 200 LB TEST)	EACH	\$5.50
	Tape (roll)	EACH	\$4.50
	Shrink-wrap (roll)	EACH	\$27.00
	WARDROBE CARTON (not less than 10 cu. ft.)	EACH	\$ 18.75
	WARDROBE RENTAL	EACH	\$ 10.00
	SINGLE MATTRESS (not exceeding 39" X 75")	EACH	\$ 14.50
	DOUBLE MATTRESS (not exceeding 54" X 75")	EACH	\$ 16.50
	KING/QUEEN MATTRESS Bags only(not exceeding 54" X 75")	EACH	\$ 26.00
	KING SINGLE (39" X 80")	EACH	\$ 17.75
	CORRUGATED MIRROR CARTONS: (Specially designed or constructed for mirrors, paintings, glass or marble tops and similar fragile articles)	EACH	\$ 28.00
	CORRUGATED GRANDFATHER CLOCK CARTON	EACH	\$ 31.75
	CORRUGATED CARTONS: (Double or Tri-Wall thick cartons)		
	4.0 cu. ft. or less	EACH	\$ 24.00
	OVER 4.0 cu. ft. but less than 7 cu. ft.	EACH	\$ 31.75
	OVER 7.0 cu. ft. but less than 14 cu. ft.	EACH	\$ 38.00

	CRATES: (Other than corrugated, specially constructed for mirrors, paintings, glass or marble tops and similar fragile articles.		\$35.00
120	EXTRA PICK-UP OR DELIVERY: Each stop necessary for making additional pick-ups or deliveries after first stop at point of origin and/or point of destination. NOTE: This charge shall apply to stops made en-route between origin and destination and under 10 miles from each point	EACH	\$ 75.00
130	LABOR CHARGES: Covers all accessorial services for which no charges are otherwise provided in the tariff when such services are requested by shipper, per man, during normal hours.	EACH	\$ 45.00
135	OVERTIME LABOR CHARGES: Accessorial services for which no charges are otherwise provided in the tariff when such services are requested by the shipper and during the hours and on the days as listed below, per man: (a) Between 5 p.m. and 8 a.m. except Saturday, Sunday Holidays (b) During any hour Saturday and Sunday. (c) During any hour on the following holidays. New Years Day 4 th of July Labor Day Thanksgiving Christmas	MAN HOUR	\$ 55.00
140	PIANO OR ORGAN CARRY CHARGES: (SEE NOTE)		
	HANDLING CHARGE FOR: Pipe organs and all types of pianos (except Spinets) or Game or Pool Tables: Exceeding 400 pounds and 38" high (Charge in addition to the flight charge carry)	FLAT CHARGE	\$ 75.00
	HANDLING CHARGE FOR: Grand Piano (Charge in addition to the flight charge carry)	FLAT CHARGE	\$75.00
	HANDLING CHARGE FOR: All other types of Organ and Spinet Pianos less than 38" high. (Charge in addition to the flight charge carry)	FLAT CHARGE	\$ 45.00
	INSIDE A BUILDING FLIGHT CHARGE	1ST FLIGHT	\$ 41.50
	EACH ADDITIONAL FLIGHT	PER FLIGHT	\$ 24.50
	OUTSIDE A BUILDING FLIGHT CHARGE 1ST Flight (8 but not over 20 steps)	1ST FLIGHT	\$ 38.50
	EACH ADDITIONAL STEP OVER 20 STEPS	PER STEP	\$ 1.25
	NOTE: (a) Inside a building, the steps from one floor or story to the next floor or story will be considered one flight. If an elevator is employed it will be considered one flight. (b) Outside a building, the first flight shall consist of 8 but not more than 20 steps. Steps less than 8 will not be considered a flight. (Flight carry charge applies each time a service is rendered;		

	handling charge applies once per shipment for each piano or organ.		
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150	<p>WAITING TIME: Loading and unloading will be done between the hours of 8 a.m. and 5 p.m. unless otherwise provided by agreement.</p> <p>NOTE A: Waiting time charges in this item apply to carrier's vehicle ONLY. Waiting time for personnel will be subject to the hourly charge contained in Item 130 or 135 for delay not the fault of the carrier, as follows.</p> <p>(a) Where shipment is moving within the State of South Carolina the carrier will not charge for waiting time until one hour has passed. (1 hour free time)</p> <p>(b) Shipment on Tour, defined in Rule 18, charge will be for waiting time only as it exceeds 24 hours after unloading.</p> <p>NOTE B: This charge is not applicable on Sundays, EXCEPT when pick-up or delivery on Sunday is requested by shipper. This charge is not applicable on national or state holidays, EXCEPT when pick-up or delivery on a holiday is requested by shipper, or when the waiting time period applies the day before and the day after such holiday</p>	VEHICLE HOUR	\$ 65.00
155	<p>AUXILIARY SERVICE, necessary for pick-up or delivery EXCEPT as provided in ITEM 150 (applied only in connection with RULE 30 for all auxiliary pick-up or delivery services by the shipper.</p> <p>PER ADDITIONAL VEHICLE LABOR CHARGES: For rates to apply see Item 130 and Item 135</p>	VEHICLE HOUR	\$ 75.00
160	<p>OVERTIME LOADING AND UNLOADING (SEE NOTE 1)</p> <p>An additional charge for each overtime loading and for each overtime unloading will be:</p> <p>NOTE 1: Charge will be based on actual weight subject to a 1,000 (one thousand) pound minimum</p> <p>NOTE 2: Other than regular hours or days are as follows: Between 5 p.m. and 8 a.m., EXCEPT Saturday, Sunday and holidays.</p> <p>During any hour on Saturday.</p> <p>During any hour on Sunday.</p> <p>During any hour on the following holidays:</p> <p>New Year's Day</p> <p>4th of July</p> <p>Labor Day</p> <p>Thanksgiving</p> <p>Christmas</p> <p>NOTE 3: BILL OF LADING AND FREIGHT BILL to be marked or stamped as follows:</p> <p><i>Loading requested or required after regular hours or days—Unloading requested or required after regular hours or days.</i></p>	CWT	\$ 4.70

170	<p>ELEVATOR OR STAIR CARRY CHARGE: Involved in Pick-up or Delivery</p> <p>ELEVATORS: (except for single family dwellings) Where Pick-up or Delivery involved use of adequate elevator service up or down one or more flights, a charge will be assessed,</p> <p>ONE OR MORE FLIGHTS AT ORIGIN ONE OR MORE FLIGHTS AT DESTINATION</p> <p>STAIRS: (Inside a Building, except for single family dwellings) Where Pick-up or Delivery involved carriage up or down one or more flights of stairs, a charge will be assessed,</p> <p>PER FLIGHT AT ORIGIN PER FLIGHT AT DESTINATION</p> <p>STAIRS: (Outside a building, includes single family dwellings) Where Pick-up or Delivery involved carriage up or down one own one or more flights of stairs attached to a building, a Charge will be assessed.</p> <p>PER FLIGHT AT ORIGIN PER FLIGHT AT DESTINATION</p> <p>NOTES:</p> <p>1. One inside flight shall mean from one complete floor above a floor.</p> <p>Outside a building, the first flight shall consist of 8 but not more than 20 steps. Steps less than 8 will not be considered a flight.</p>	<p>CWT CWT</p> <p>CWT CWT</p> <p>CWT CWT</p>	<p>\$ 2.90 \$ 2.90</p> <p>\$ 2.75 \$ 2.75</p> <p>\$ 2.75 \$ 2.75</p>
180	<p>LONG CARRY</p> <p>Excessive Distances where pick-up or delivery involves one or more extra carry, a charge will be assessed.</p> <p>PER EACH EXTRA CARRY AT ORIGIN PER EACH EXTRA CARRY AT DESTINATION</p>	<p>CWT CWT</p>	<p>\$ 3.10 \$ 3.10</p>
	<p>NOTES: An extra carry means each carriage of 50 feet or fraction thereof after the first 75 feet (not including) elevator or stair distance for which charges herein apply. Between vehicle and:</p> <p>(a) The entrance door of a detached single family dwelling, or</p> <p>(b) The applicable individual apartment or office entrance door within multiple occupancy building.</p> <p>(c) The excessive distance carry charge will be based on the actual weight of the shipment.</p>		

ITEM 300**FIXED RATES IN DOLLARS PER HOUR**

(On services with mileage from 0-120)

HOUSEHOLD GOODS

CATEGORY	RATE PER HOUR	OVERTIME RATE PER HOUR
VAN (to include any size vehicle between 14'26')	\$50.00	\$75.00
DRIVER	\$40.00	\$60.00
HELPER (and each additional man)	\$30.00	\$45.00
SUPERVISOR	\$75.00	\$112.50
FORK LIFT	\$100.00	\$150.00

NOTE A - ONE HOUR TRAVEL TIME WILL APPLY, EXCEPT AS PROVIDED IN NOTE (D).

NOTE B - A TWO HOUR MINIMUM CHARGE PLUS TRAVEL TIME WILL APPLY EXCEPT AS PROVIDED IN NOTE (C).

NOTE C - A THREE HOUR MINIMUM CHARGE PLUS TRAVEL TIME WILL APPLY FROM MAY 15 THROUGH SEPTEMBER 15.

NOTE D - TWO HOUR TRAVEL TIME SHALL BE CHARGED ON SHIPMENTS IN THE HILTON HEAD ISLAND, KIAWAH ISLAND, SEABROOK ISLAND, AND MONCKS CORNER AREAS, AND ANY SHIPMENT TRAVELING BETWEEN 50-120 MILES FROM ORIGIN.

NOTE E- ON ALL SHIPMENTS TRAVELING BEYOND 120 MILES, THERE WILL BE A 3000 LB MINIMUM

NOTE F- THESE HOURLY RATES APPLY FROM APRIL 15TH- OCTOBER 15TH. PLEASE SEE CHART BELOW FOR RATES FROM OCTOBER 16TH- APRIL 14TH.

NOTE G- ALL RELOCATIONS WILL HAVE A \$ 30.00 MATERIAL FEE AUTOMATICALLY INPUTTED ON BOL.

NOTE H- FUEL SURCHARGE WILL BE ADDED ON SEPARATE LINE ITEM TO EACH BOL. (see item 190)

The provisions of the following items or rules shall not apply when using hourly rates described in Item 200:
4,5,6,7,18,23,24,25,27,32,100,120,1130,135,140,150,155,160,170,180.

SHORTCUTS:

VAN & 2 = \$ 120.00

VAN & 3 = \$ 150.00

VAN & 4 = \$180.00

ITEM 300 FIXED RATES IN DOLLARS PER HOUR
(On services with mileage from 0-120) HOUSEHOLD GOODS

CATEGORY	RATE PER HOUR	OVERTIME RATE PER HOUR
VAN (to include any size vehicle between 14'-26')	\$50.00	\$50.00
DRIVER	\$35.00	\$52.50
HELPER (and each additional man)	\$30.00	\$45.00
SUPERVISOR	\$65.00	\$97.50
FORK LIFT	\$100.00	\$150.00

SHORTCUTS:

VAN & 2 = \$ 115.00

VAN & 3 = \$ 145.00

VAN & 4 = \$175.00

Travel Time will be calculated as follows:

0-40 miles = 1.0 hr.

41-60 miles = 1.25

61-80 miles = 1.5

81-100 miles = 1.75

101-120 miles = 2.0

TRANSPORTATION RATE SCHEDULE

Rates are in dollars and cents per 100 (one hundred) pounds applied to actual weight (subject to minimum weight as provided in applicable rules), on shipments when released to a value not exceeding 60 (sixty) cents per pound per article. This includes loading and unloading as well as, the actual transportation of property from origin to destination, but does not include ADDITIONAL CHARGES.ON ALL SHIPMENTS TAVELING BEYOND 120 MILES, THERE WILL BE A 3000 LB MINIMUM

Whereby use of the next higher group would result in lower charges, the lowest charges would apply.

FOR ANY SHIPMENTS GOING 0 - 120 MILES REFER TO ITEM 300

MILES	1,000 lbs to 1,999 lbs Incl.	BREAK POINT	2,000 lbs to 3,999 lbs Incl.	BREAK POINT	4,000 lbs to 7,999 lbs Incl.	BREAK POINT	8,000 lbs to 11,999 lbs Incl.	BREAK POINT	12,000 lbs and Over
121-130	\$47.25	1671	\$39.45	3186	\$31.45	6727	\$26.40	10199	\$20.00
131-140	\$48.35	1686	\$40.75	3115	\$31.75	6817	\$27.05	10200	\$20.50
141-150	\$49.65	1662	\$41.25	3150	\$32.50	6783	\$27.55	10199	\$20.90
151-160	\$51.35	1666	\$42.80	3111	\$33.30	6813	\$28.35	10202	\$21.50
161-170	\$51.90	1672	\$43.40	3073	\$33.35	6933	\$28.90	10200	\$21.90
171-180	\$53.30	1645	\$43.85	3177	\$34.80	6837	\$29.75	10198	\$22.60
181-190	\$54.95	1631	\$44.80	3190	\$35.75	6784	\$30.30	10200	\$23.00
191-200	\$56.50	1604	\$45.30	3193	\$36.20	6840	\$30.95	10201	\$23.50
201-220	\$58.40	1600	\$46.75	3186	\$37.25	6819	\$31.75	10200	\$24.10
221-240	\$59.90	1604	\$48.05	3172	\$38.10	6898	\$32.85	10200	\$24.95
241-260	\$60.40	1642	\$49.60	3128	\$38.80	6917	\$33.50	10200	\$25.45
261-280	\$61.35	1686	\$51.80	3064	\$39.65	7016	\$34.75	10198	\$26.40
281-300	\$62.85	1650	\$51.85	3143	\$40.75	6958	\$35.45	10198	\$26.90
301-320	\$64.10	1659	\$53.15	3168	\$42.10	7038	\$37.05	10201	\$28.10
321-340	\$65.20	1674	\$54.60	3140	\$42.85	7009	\$37.55	10199	\$28.50
341-360	\$67.30	1655	\$55.70	3166	\$44.10	7036	\$38.80	10201	\$29.45
361-380	\$68.80	1661	\$57.10	3157	\$45.10	7036	\$39.65	10199	\$30.10

ITEM 190**FUEL COST PRICE ADJUSTMENT (SURCHARGE)**

The fuel surcharge to be charged on shipments. Minimum of 6% **per truck per day**.

The following percentage Fuel-Related Cost Price Adjustment (Surcharge) will apply on line-haul transportation charges on shipments that are 121 miles or more and transportation charges on shipments picked up and delivered into storage-in-transit, as described below:

1. On the first Monday of each calendar month, the South Carolina average price per gallon of diesel fuel will be determined.
2. If the first Monday of the month is a federal holiday, the price will be determined based on the price available on the next subsequent business day (Tuesday).
3. The fuel price obtained will then be indexed based on the fuel price/adjustment factor matrix set forth in this item to determine the Fuel Cost Price Adjustment that will become applicable on the fifteenth (15th) day of the month. The adjustment determined will apply for shipments loaded beginning on the 15th of the month and remain in effect through the 14th day of the subsequent following month starting from the effective date of this item.

For example, if the reported price of self-service diesel fuel determined on Monday, June 5, 2000 is \$1.259 per gallon, a two (2.0%) percent Fuel Cost Price Adjustment will apply for shipments loaded as of June 15, 2000 through July 14, 2000. Then, if the reported price of diesel fuel on Monday, July 3, 2000 increases to \$1.379 per gallon, a three (3%) percent Fuel Cost Price Adjustment will apply for shipments loaded as of July 15, 2000 through August 14, 2000.

4. To determine the Fuel Cost Adjustment amount to apply, multiply the applicable line-haul transportation charges as determined in accordance with Item 300 or applicable transportation rate schedule, and the applicable pickup and delivery transportation charges on the Storage-In-Transit shipments as determined in accordance with Rule 16-4 of this tariff, by the percentage Fuel Cost Adjustment Factor. The resulting charge is in addition to all other applicable transportation charges.

For example, if the applicable line-haul transportation charge is \$1,080.00 a two (2.0%) percent Fuel Cost Adjustment Factor would be \$21.60.

When the DOE Fuel Price per Gallon reported on the first Monday of the month is:	The Fuel Cost Adjustment Factor that becomes effective on the 15th day of the same month is:
Less than \$1.40	0%
From \$1.40 to \$1.549	1.0%
From \$1.55 to \$1.699	2.0%
From \$1.70 to \$1.849	3.0%
From \$1.85 to \$1.999	4.0%
From \$2.00 to \$2.149	5.0%
From \$2.15 to \$2.299	6.0%
From \$2.30 to \$2.449	7.0%
From \$2.45 to \$2.599	8.0%
From \$2.60 to \$2.749	9.0%
From \$2.75 to \$2.899	10.0%
From \$2.90 to \$3.049	11.0%

- Note 1: If the DOE fuel price per gallon exceeds \$4.999, the twenty-four (24.0%) percent fuel surcharge herein, will be increased by an additional one (1.0%) percent for every fifteen (\$0.15) cents (or fraction thereof), per gallon increase in the price above \$4.999 per gallon.
- Note 2: Notwithstanding any other provisions of the tariff, the Fuel Cost Adjustment Factor WILL APPLY to transportation charges applicable on storage-in-transit shipments when such shipments are delivered to or removed from the storage-in-transit location during the period that the Fuel Cost Adjustment Factor is in effect.
- Note 3: The Fuel Cost Adjustment Factor WILL BE SHOWN SEPARATELY from the line-haul revenue on carrier transportation documents for the purpose of identifying the amount as special fuel-related revenue.
- Note 4: Fractions obtained in the calculation of the Fuel Cost Adjustment Factor will be disposed of as provided in Rule 21 of this tariff.

EXHIBIT C



The Official Movers of



1333 N Jog Rd.
Suite 103
West Palm Beach, FL 33413
PBC MV# 1097, Fla. IM No. 2384
(561) 683-1313

Customer Satisfaction Survey

Customer Name (Please print): _____

Date of your Move: _____

Pickup City: _____

Destination City: _____

Please describe the services you received and tell us how everything went from start to finish:

	A	B	C	D	E	F
Overall Experience						
Price						
Quality						
Responsiveness						
Punctuality						
Professionalism						

Would you move with us again in the future, or recommend us to others? (Please circle) Y N

Do we have your permission to post this review in its entirety on our website/social media pages? Y N

May we use you as an occasional reference for potential clients to speak with? Y N

Signature: _____ Date: _____

BEFORE
THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA
DOCKET NO. 2020- 139-T
CERTIFICATE OF SERVICE

I, **CARL E. BELL**, hereby certify that I have, on this 29th day of June 2020, served the *Prefiled Direct Testimony of Frank Fatigati in the matter of FCF Moving & Storage, LLC dba Good Creek Moving & Storage, LLC, Application for a Class E (Household Goods) Certificate of Public Convenience and Necessity for Operation of Motor Vehicle Carrier*, upon the party listed below by electronic mail:

Jeffrey M. Nelson, Esquire
jnelson@regstaff.sc.gov
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201

Carri Grube Lybarker , Counsel
SC Department of Consumer Affairs
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Columbia, South Carolina
June 29, 2020